Hurricane Season is Here

June 1st was the start of hurricane season, which continues through November 30, 2014. Neighborhood Renaissance wants to help you and your family to take all the necessary precautions to remain safe by reminding you of your responsibilities prior to, during and after a storm. We hope that we do not have any major storms, but we all must be prepared.

Hurricane Shutters

Most of our homes have hurricane impact windows and doors; however, some of our residents have hurricane shutters, which must be hung prior to an oncoming storm. For those residents with hurricane shutters please put up your hurricane shutters within 48 hours of an anticipated landfall of a category 2 or higher hurricane. The removal of the shutters must be done within 14 days after the storm. If the shutters are not hung prior to or removed afterwards by you, you will be fined $250.00 for noncompliance.
HURRICANE PREPARATIONS & SAFETY

LEAVING?

If you are leaving for the duration and aftermath of a storm you must make the following preparations before you go:

➢ Secure all windows and doors.
➢ Unplug all electrical devices such as televisions, stereo systems, computers, etc...
➢ Store inside the home and/or garage all patio furniture, trash cans, recycle bins, toys, potted plants, and anything that could be picked up by the storm.
➢ Seal all food in the freezer and refrigerator in plastic bags or containers, and upon return, check the food for any spoilage. Discard bad food.
➢ If you have a pet take the pet with you.
➢ Be sure to give us your contact information prior to leaving.

STAYING?

If you are staying for the duration and aftermath of a storm you must make the following preparations:

➢ Make sure your hurricane shutters are installed.
➢ Make sure you have stocked up on bottled water, batteries, flashlights, nonperishable food & basic first aid supplies.
➢ Store inside the home and/or garage all patio furniture, trash cans, recycle bins, toys, potted plants and any other items that could be picked up by the storm.
➢ Listen to NOAA Weather Radio or local radio and TV stations for official instructions.

During the storm please take the following precautions:

➢ Keep all windows and doors shut during storm.
➢ Please stay indoors until advised that it is safe to exit.
➢ Use flashlights in the dark not candles.
➢ Listen to NOAA Weather Radio or local radio and TV stations for official instructions.
AFTER THE STORM

➢ When an all safe & clear is issued by local authorities, exit the property with extreme care. Beware and avoid downed power lines, broken glass and falling or fallen objects.

➢ If there is a boil water order for your area follow the instructions provided by the authorities. It is important to have bottled water on hand.

➢ If power is lost for a substantial period, dispose of all spoiled food.

➢ Remove any moveable debris, such as palm fronds or branches from walkways and driveways and set in a single pile for later disposal. Notify Neighborhood Renaissance if professional removal is required once everything is back to normal.

➢ Document damage to the property with pictures if possible.

➢ If there is roof damage notify Neighborhood Renaissance as soon as possible.

➢ In the event windows are broken, place covering over the window, such as wood or plastic. Clean up all glass and dispose of it properly. Notify Neighborhood Renaissance, Inc. so repairs can be scheduled.

Remember repairs to the structure or replacement of equipment resulting from lack of compliance with any of the above will be assessed to you in full. If you have any questions please do not hesitate to call our office. Our property manager is available to answer questions.

Contact Neighborhood Renaissance, Inc. to report any damage to your home as soon as possible:

(561) 832-6776 ext. 103, 104, or 107 or (561) 777-2111

or email:

mkarageorge@neighborhoodrenaissance.org
spalacios@neighborhoodrenaissance.org
lbrooks@neighborhoodrenaissance.org.

Call the emergency number: (754) 235-7479 only if you cannot contact us.

Please be patient and remember that we will respond to emergency repairs first.

DOWNED POWER LINES

In the event of a downed power line notify your electric provider: FPL (800) 468 – 8243 or Lake Worth Utilities Electric (561) 533-7300. Keep all pets, children and others away from power lines and avoid standing water and puddles. Do not handle objects touching the line or attempt to move the line. Turn off the breakers inside the home. Call 911 if fire occurs.
Happy & Safe 4th of July

Family, Food, Fun & Fireworks is what the 4th is all about. It is also a time to celebrate this great country and our freedom. We hope you celebrate by watching one of the local spectacular fireworks displays. Use of fireworks on any Neighborhood Renaissance property is prohibited. Leave the fireworks for the professionals and sit back and enjoy the beauty and excitement. **We hope you have a wonderful time and a safe celebration!**

4th on Flagler - West Palm Beach Waterfront - Free
1101 South Flagler Drive, West Palm Beach
July 4, 5:00 pm to 10:00 pm

Greenacres: Ignite the Night - Greenacres Community Park - Free
2905 Jog Rd. - by the fire house
July 4, 5:30 pm to 10:00 pm

Boynton Beach’s 4th Of July Festivities - Intracoastal Park - Free
2240 North Federal Highway, Boynton Beach
July 4, 6:00 pm

Delray Beach’s July 4th Celebration - East Downtown
July 4, 3:00 pm to 10:00 pm

Boca Raton - The Seventh Annual July 4th Celebration - Free
Sunset cove Amphitheater - 12551 Glades Rd., Boca Raton
July 4, 6:30 pm to 10:00 pm

Online Payment, It’s Simple.

We have made it easy for you to pay your rent. Please use our website www.neighborhoodrenaissance.org go to the tenant page and follow instructions.
**EMERGENCY MEANS EMERGENCY**

If you have a health and or safety emergency such as a fire or break-in call 911.

If you have a gas leak call Florida Public Utilities: 1-800-427-7712.

If you have a true tenant emergency such as a broken air conditioner not working and it is over 85 degrees, you are locked out, have sewage backup, or broken water pipes call the emergency number at (754) 235-7479.

If you contact us via the emergency number and it is not an emergency, you will be fined $50.00. Please think before you dial.

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**Thank you, Thank you!**

We strive to provide quality, affordable and enjoyable homes. We work hard to give you the best service possible and we want to thank you for your cooperation during the inspection and renewal process. We greatly appreciate your trust, faith and understanding.

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**REMINDERS & MAINTENANCE TIPS**

Here are a few reminder maintenance tips based upon our recent observations:

➢ Please do not park vehicles on the grass. It is a code violation and you would be responsible for paying any fines.

➢ Change your air conditioning filter each month, it keeps the air fresh and will help the unit run more efficiently. It will also help keep your energy cost down.

➢ Make sure to rinse your silverware and plates before using the dishwasher. Your dishwasher is not a garbage disposal.

➢ If you see mildew or mold anywhere in your home report it immediately to Mark (561) 832 – 6776 ext. 104

➢ Report any drainage or sewage issues immediately.

➢ Be careful not to overload your closet shelves or hang too many items on the closet rod as it could collapse. If the shelf and or rod collapses you would be responsible for paying for the repair.

➢ Consult your appliance manuals provided to you prior to contacting Mark. If there is a problem you still cannot figure out then contact Mark for assistance.

➢ Clean the dryer lint filter after each load. Accumulated lint will clog the vent, and can cause the dryer to overheat resulting in a fire.

➢ Avoid placing mop heads in the dryer, the chemicals used to clean the floor could cause a fire.

These simple precautions can make life safer and easier.
Your Neighborhood Renaissance Team:

- Lashea Brooks - Housing Manager, contact for: financial & budget counseling, and homebuyer assistance (561) 832-6776 ext. 103 lbrooks@neighborhoodrenaissance.org

- Mark Karageorge - Property Manager, contact for: maintenance, pest control, landscaping and lease concerns (561) 832-6776 ext 104 mkarageorge@neighborhoodrenaissance.org

- Jenny Bretz - Office Manager/Bookkeeper, contact for: rent payments, late payment or other fees, and accounting (561) 832-6776 ext 101jbretz@neighborhoodrenaissance.org

- Stefania Palacios - Program Assistant, contact for: lease renewal, assistance in Spanish, program inquiries, or additional keys (561) 832-6776 ext 107 spalacios@neighborhoodrenaissance.org